

Tasmanian Gaming Commission

2008-09 Annual Report

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Chairman's Report

The 2008-09 reporting period has been a busy one for the Commission. In addition to meeting its core responsibilities as defined by the *Gaming Control Act 1993*, the Commission has been heavily involved with a number of other activities. While these are described below, I particularly note the heavy workload generated by the Treasurer's Direction of July 2008 to the Commission to provide him with policy options that might flow from the Commission's analysis of the *2008 Social and Economic Impact Study into Gambling in Tasmania* and the work undertaken in anticipation of the regulation of Tote Tasmania becoming a responsibility of the Commission.

I am deeply appreciative of the additional effort put in by my fellow Commissioners that enabled us to deliver on the outcomes required during 2008-09. At times they must have doubted the description of their appointments as 'part time'.

As Commissioners, we are heavily dependent on the support of the staff of the Liquor and Gaming Branch. We know they have had a very high workload during 2008-09 and I would like to personally acknowledge the efforts they have made to meet the requirements of the Commission and the professionalism they have brought to the relationship with the Commission.

2008-09 was a busy and productive year. I would like to be able to say to my fellow Commissioners and Branch staff that 2009-10 will be less frenetic, but given the work program already in place, I think that such a statement would be fanciful.

A handwritten signature in black ink, appearing to read 'Peter Hoults', written in a cursive style.

Peter Hoults
Chairman

Major Issues in 2008-09

Player Protection and Harm Minimisation Measures

The Commission is committed to improving player protection and harm minimisation so that gambling is less likely to become a problem for some individuals. The Commission is of the view that this can be achieved without unreasonably diminishing the enjoyment of recreational gamblers.

To that end and at the request of the Treasurer, the Hon Michael Aird MLC, the Commission reviewed the findings of the 'Social and Economic Impact Study into Gambling in Tasmania, June 2008' and provided a report to him in October 2008 that described a range of policy responses that may improve player protection and reduce problem gambling in Tasmania. After considering the Commission's report and consulting key community and industry groups, the Treasurer announced a package of measures in March 2009 approved by the Tasmanian Government to improve player protection for all gamblers in Tasmania.

The Treasurer has since formally directed the Commission to implement some measures that fall within its area of legislative responsibility. A number of further measures cannot commence until changes are made to the *Gaming Control Act 1993*.

Implementing the Government's player protection and harm minimisation measures will be a priority task for the Commission in the new financial year (and beyond for some measures).

Tasmanian Gambling Exclusion Scheme - online Exclusions Database

Following the Commission's review of the Tasmanian Gambling Exclusion Scheme in 2007, a new web-based Exclusions Database was developed in 2007-08. The Database, which was launched in October 2008, enhances the effectiveness of the Scheme for the benefit of individuals with problem gambling behaviours.

Replacing the previous paper-based system administered by the Australian Hotels Association, the online Database has centralised the administration of the scheme within the Liquor and Gaming Branch, with improved information sharing between venues, counsellors and the Branch. The real-time environment of the database has made it easier for venues to receive fast and accurate information about exclusions, which means that people who have problems with their gambling can be more easily identified and helped as early as possible.

Betting Exchanges

Tasmania has the only licensed Betting Exchange in Australia - Betfair Pty Ltd. Betfair operates from Hobart and as at the end of 2008-09 employed

approximately 134 staff in Tasmania, an increase of over 30 per cent over the previous year. Betfair operates by matching the bets of opposing customers and charges a fee on the winning bets.

The Commission regulates Betfair's Australian operations by way of authorising system changes, new products and methods of operation as well as ensuring taxation compliance and resolving complaints. These actions ensure that online gaming is conducted in a fair, secure and auditable manner. The Commission has also ensured that harm minimisation measures, such as loss limits and exclusions, are available to Betfair's customers.

During 2008-09 Betfair implemented an agency arrangement with TOTE Tasmania Pty Limited. Betfair customers now have the facility to bet on TOTE Tasmania markets via an interface from the Betfair website using the funds in the customer's Betfair account. Winning bets are credited back to the customer's Betfair account. Harm minimisation measures required for Betfair are also available through this arrangement.

Whitelisting Review

Provisions concerning the advertising of gambling in the United Kingdom *Gambling Act 2005* (the UK Act) came into force on 1 September 2007. These provisions prohibit the advertising in the UK of gambling activities based in jurisdictions outside of the European Economic Area.

Section 331(4) of the UK Act enables the UK Secretary of State to provide, by regulations, that a specified country or place be treated as if it were an EEA state. Any jurisdiction granted this special status is said to be "white-listed". Tasmania is one of only five jurisdictions throughout the world that has achieved this status.

In April 2009, the UK Government determined not to grant white-list status to any new applicants until the start of 2010. This decision was made as the UK Department of Culture, Media and Sport, working with the UK Gambling Commission, undertakes a review of the UK Act.

In May 2009 the UK Sports Minister announced a review of the UK Gambling Act "*to create a more level playing field between British businesses and their overseas counterparts*". The UK Government has stated that operators licensed in Tasmania would still be able to advertise gambling in the UK, while the review was going on and that there would also be an opportunity for consultation and contribution to the review.

Wagering

The Government introduced legislation in May 2009 for the regulation of TOTE Tasmania under the Gaming Control Act. TOTE Tasmania is a State owned company offering totalizator and sports betting. During the year the Government has also announced its intention to sell TOTE Tasmania.

While the legislative changes received Royal Assent on 1 July 2009, the Commission worked with TOTE Tasmania in the preceding months to lay the ground work for regulation.

Accredited Testing Facilities

Tasmania maintains a pre-approved list of service providers that are accredited to provide testing and evaluation services relative to gaming equipment, games and systems. Rigorous testing such as mathematical modelling, bench testing, code analysis and simulation of live performance is carried out and a report is provided to the Commission, who may then approve or reject implementation of the gaming equipment, games and systems. This ensures that the equipment and systems are safe, fair and will operate as intended.

These providers are also listed on the Roll of Recognised Manufacturers, Suppliers and Testers of Gaming Equipment and must comply with the Commission Code for Accredited Testing Facilities (ATFs).

In 2008-09, an additional three service providers were approved as ATFs. Enex Testlabs joined BMM Australia, GLI Australia and Technical Systems Testing with accreditation to perform both Terrestrial and Internet Gaming testing, while Itech Global and Gaming Associates were accredited to perform testing for Internet Gaming only.

Communications

The Liquor and Gaming Branch publishes a quarterly newsletter under the banner of the “Liquor and Gaming Review”. The newsletter is distributed to the holders of liquor and gaming licences, government agencies both in Tasmania and interstate, media and other Branch and Commission stakeholders.

As well as providing information on the functions of the Commission and Branch, the newsletter contains articles on gaming issues to educate and improve the awareness of gaming operators and their employees and to enhance and support compliance with legislation.

The Commission also publishes disciplinary actions taken against licensed premises gaming operators and special employees in the newsletter, as well as providing information on new gaming operators. The newsletter is posted on the Department of Treasury and Finance website www.treasury.tas.gov.au (follow the links to the “Liquor and Gaming” homepage and then to “Publications”).

In addition to the newsletter the Executive Director of the Liquor and Gaming Branch contributes a column to the bi-monthly Australian Hotels Association “Hospitality Review”, to impart information and changes on gaming issues, policy and legislation and inform the industry of their legal obligations.

The Branch has updated its website during the year to provide 'latest news' on gaming issues and initiatives such as new player protection measures, and to create a more usable information platform for the industry and the public.

Stakeholder Meetings

Since February 2007, the Commission has instituted a calendar of meetings with stakeholders. These meetings are designed to allow both parties to raise issues of interest and / or concern, and for key stakeholders, in particular, to discuss matters of Commission policy with the Commission. Key stakeholders with whom the Commission regularly meets includes The Federal Group, Betfair, the Australian Hotels Association and the Gambling Support Program.

Surveillance in Hotels and Clubs

All hotel and club gaming operators in Tasmania are required to record the surveillance of gaming activities at their premises. This was implemented from 1 July 2006 and recorded surveillance now operates in all gaming premises.

As part of the normal inspection process, liquor and gaming inspectors check that each system meets the minimum standard as approved by the Commission. The checks conducted during 2008-09 highlighted good adherence to the approved standards by Licensed Premises Gaming Licence holders.

Compliance checks are conducted to ensure that the premises are able to produce surveillance footage, the surveillance system is operating, staff are trained to use the surveillance system and premises have correctly certified that their system meets the Commission standards.

The surveillance standards were reviewed and updated during the year to align them with current surveillance technology. The revised standards will be applied to new gaming premise operators from 1 July 2009 and for existing gaming premises operators from 1 July 2010.

The Commission believes that good surveillance is vital to the integrity of gaming, assists with the exclusion scheme for problem gamblers and contributes to a safer gaming environment for the public.

The full list of surveillance standards can be found on the Commission's website www.gaming.tas.gov.au (follow the links to "Hotel and Club gaming").

Community Support Levy

The Gaming Control Act requires that a percentage of the gross profit derived from gaming machines in hotels and clubs is paid into the Community Support Levy under the control of the Treasurer. The contribution is 4 per cent of the gross profit from gaming machines operated in hotels and clubs respectively. In addition, 4 per cent of Tasmanian monthly Betting Exchange commission, derived from brokered wager events held in Australia, is paid to the CSL.

In 2008-09, \$4 982 629 was paid into the CSL from the profits of gaming machines in clubs and hotels and from Betting Exchange commission.

Under the Act, the Treasurer must distribute the CSL in the following manner:

- 25 per cent for the benefit of sport and recreation clubs;
- 25 per cent for the benefit of charitable organisations; and
- 50 per cent for the provision of research into gambling, services for the prevention of compulsive gambling, treatment for the rehabilitation of compulsive gamblers, community education concerning gambling, and other health services.

The Department of Health and Human Services (DHHS) has administrative responsibility for making recommendations to the Minister for Health and Human Services for expenditure in respect to the 50 per cent CSL component. DHHS also administers 25 per cent of CSL funds dedicated to the benefit of charitable organisations.

Sport and Recreation Tasmania (SRT), a business unit of the Department of Economic Development, is responsible for expending 25 per cent of the CSL for the benefit of sport and recreation clubs. It does this through two grant programs - the Facilities Grant Program and the Community Grants Program. (See Appendix 1 for detail of CSL expenditure).

The Commission performs a strategic oversight function in respect to the CSL, and is responsible for advising the Treasurer that the allocation of funds from the CSL by DHHS and SRT are in accordance with their respective budgets. The Commission also provides the Treasurer with quarterly reports on the progress of expenditure against their CSL budgets by DHHS and SRT.

Community Support Levy Appendix 1

Problem Gambling Category

In 2008-09, \$1 717 713 was expended by the Department of Health and Human Services on the provision of services to communities including services to assist those persons and their families affected by problem gambling. This amount was disbursed as follows:

- \$843 097 was spent on the provision of support services to assist people affected by gambling. This included personal and family counselling, financial counselling, support groups and the 24-hour telephone helpline.
- \$808 096 was spent on Social Programs, including programs dealing with community training, education and health.
- \$66 520 was spent on research into problem gambling.

In addition, \$86 616 was spent on the final payment for the Social and Economic Impact Study Project completed in June 2008.

Charitable Organisations Category

In 2008-09, \$539 032 was expended by the Department of Health and Human Services on the charitable organisations category. \$297 093 was paid to the charitable grants program, \$125 733 was paid to the No Interest Loan Scheme and \$116 206 to Lifeline programs.

In 2008-09, charitable grants were approved for 68 organisations (grants ranged from \$660 to \$12 000). A list of grant recipients is provided in Table One below.

Sport and Recreation Category

In 2008-09, SRT allocated \$1 213 020 in CSL funds through the Major and Minor Facilities Grants programs. A list of grant recipients is provided in Tables Two to below.

Community Support Levy Grant Recipients 2008–09

The following grant program is funded from the CSL and is managed through the Gambling Support Program in DHHS.

It should be noted that, while the following projects were approved in 2007-08 and 2008-09, the funding was expended in the 2008-09 financial year.

Table One

Charitable Organisations Grant Program

Organisation	Project Name	Amount Funded (excl GST) \$
Able Australia	Improving Social Connections for People with Significant Disabilities	7 000
Access Arts Link	The Body as the Canvas touring exhibition	8 000
Asthma Foundation of Tas	Emergency Asthma Management (EAM)	3 000
Australian Red Cross	Evaluation of Prisoner Support Program	12 000
Beaconsfield House Inc	Family Fun Outdoors Project	1 500
Big hART Inc	Drive Stage 2: Education Strategy- Online Documentary	12 000
Boat Harbour Beach Surf Lifesaving Club	Purchase of emergency rescue equipment - Inflatable Rescue Boat (IRB) motor	1 500
Burnie Senior Citizens Club Inc	Safety First	1 300
Centacare Tasmania, Integrated Humanitarian Settlement Services	Making a New Home and Garden	7 500
Choir of High Hopes Hobart	Taking A Message Of Hope To The North	3 000
Citizen Advocacy Launceston Region Inc.	Citizen Advocacy Programme Evaluation (CAPE) 2010	3 000
Clarence Community Volunteer Service	Planting Ahead	3 000
Derwent Sailing Squadron	Sailors with Disability	3 000
Devonport Community House Assoc.	Devonport Community Garden Paving	1 500
Drug Education Network	Drug Action Week Lunch 'n' Liaise	2 800
East Coast Autism Support Group	Autism in Focus	3 000
Eastern Shore Community House	Healthy Ageing Tai Chi	2 370
Eastern Shore Community House	Playgroup in the Park	10 763
Edmund Rice Camps (Tas) Inc	Volunteer Training	2 960
Family Planning Tasmania	Sexuality and Relationships Information for Parents/Carers	3 000
Filipino Women's Support Group	Purchase of Catering Equipment	2 190

Organisation	Project Name	Amount Funded (excl GST) \$
Inc		
Gay & Lesbian Community Centre Inc (GLC Centre)	TasPride Festival	6 000
Holyoake Tasmania Inc	Drumbeat	12 000
Hospice Care Association of Southern Tas Inc	Bereavement Support Group for Parents and Families	3 000
Huon Volunteer Transport Auxiliary	Rural Volunteer Transport for Sick & Elderly in Huon	2 000
Karinya Young Womyn's Service Inc	Pregnant and Young Mother's Supported Accommodation - Northern Tasmania	9 600
King Island Men's Shed	Craftsman's Skill Sharing Project	1 181
Kingborough Community Garden and Shed	Schools Mentoring Program	1 500
Launceston City Mission	City Kitchen	6 000
Magra Branch Country Women's Association	Swimming Program: 5 years-9 years	1 000
Magra Fire Brigade	Purchase of Portable Power Plant	1 450
Many Hands	Maintenance and Gardening Service	5 000
Motor Neurone Disease Association of Tasmania	MND Tasmania Family Support Services Extension Project	6 000
Multiple Sclerosis Society of Tasmania	Getting in Touch	12 000
National Stroke Foundation	Making Tasmanians Stroke Safe	10 006
North-West Environment Centre	Contributing to Meals for the Homeless	2 800
Oak Tasmania	Easy Access Garden for People with Disabilities	2 640
Oak Tasmania	Purchase of 'Assistive Technology' Components	2 263
Oakdale Services Tasmania	Wii Fitness Program	12 000
Oenghus Inc Youth Service	Ready Set Go Learn to Drive Mentor Programme	2 970
Palawa Aboriginal Corporation	Flexible Learning Environment for Aboriginal and Torres Strait Islander Youth	3 000
Playgroup Tasmania Inc	Little Diggers Community Garden Playgroups	11 850
Polish Association in Hobart Inc (Polish Welfare Office)	Care - Our Way (booklet)	660
Port Sorell Surf Lifesaving Club Inc	Defibrillator	2 000
Richmond Fellowship Lindisfarne	Project Green Thumb	2 000
Riding for the Disabled Association	Riding for the Disabled - Horse Welfare	2 000
Kalang Inc		
Riding for the Disabled St Helens	Client Access/Loading Ramp	2 500

Organisation	Project Name	Amount Funded (excl GST) \$
Inc		
Royal Life Saving Australia - Tasmania Branch Inc	Lifesaving Training Equipment Replacement	2 500
Sea Rescue Tasmania Incorporated	Volunteer Training and Resourcing Project	2 000
South Eastern Community Care	Steriliser for Foot Care Clinic	5 000
Special Olympics Australia	Training for Special Olympics Tasmania Volunteers	3 000
Support, Help & Empowerment Inc (SHE)	"My Child Frightens Me" booklet reprint	3 000
Tascare Society for Children Inc	Sibling Support Group	3 000
Tasmanian Acquired Brain Injury Services Inc	Comprehensive Resource Package	3 000
Tasmanian Council on AIDS, Hepatitis & Related Diseases (TasCAHRD)	Clinical Consultations with Injecting Drug Users (IDU)	2 630
Tasmanian Pensioners Association - Glenorchy Branch	Monthly Pensioner Bus Trips	3 000
The Launceston School for Seniors Inc	Move It or Lose It	2 908
The Macular Degeneration Foundation	Don't Be Blind to the Risks	3 400
The Parkside Foundation	Break-a-Way Entertainment Package	1 500
The Rock Community Church	Gym Equipment for Penguin Youth	9 892
The Salvation Army Tasmania Property Trust	Financial Fitness for Kids	12 000
The Smith Family	Baby Buddies	8 000
The Understorey Network	Electricity Connection to the Tolosa St Nursery	5 000
Van Diemen Light Railway Society Inc	Hot Water Pressure Washer	5 000
West Moonah Community House	West Moonah Community Garden: Fencing, Kiddie Corner, Tools	6 000
Women's Karadi Aboriginal Corporation (Karadi)	Grieving Support for Aboriginal Women	6 000
Yolla School Cattle Handling Team	Food trailer for Cattle Handling Team	1 500
Youth Futures Incorporated	The Castle (C4)	12 000

Major Facilities Grant Program

The following grant programs are funded from the CSL and are managed by SRT, a business unit of the Department of Economic Development.

It should be noted that the projects listed below exceed the amount allocated to SRT in 2008-09. Some projects were funded from rescinded grants retained by SRT from previous financial years.

Table Two

Successful Applicants: 2009 Major Grants Program

A total of \$1 045 644 was allocated from the 2009 Major Grants Program. Details of the successful applicants and their projects are provided below.

Organisation	Project	Grant (\$)
Brighton Council	Oval and stables upgrade	50 000
Burnie City Council	Upgrade of outdoor lighting at Montello soccer ground	77 000
Burnie Tennis Club Inc	Tennis court resurfacing	45 000
Burnie Yacht Club Inc	Provide training fleet for the club	12 536
Clarence City Council	Development of the Lauderdale Junior Sports Ground	80 000
Clarence Mountain Bike Parks Association	Clarence Mountain Bike Park	29 679
Cygnets Tennis Club Inc	Resurface six clay courts at the club with a synthetic all weather club grade supergrass surface	80 000
Derwent Valley Council	Improve ground lighting at Boyer Oval	47 403
Devonport Bowls and Croquet Club Inc	Stage 2 renovation of clubrooms	37 000
Domain Tennis Centre Inc	Plexi-cushion surface replacement on six tennis courts	80 000
East Devonport Bowls Sporting and Recreation Club Inc	Resurfacing of bowling green number 1	45 000
Fly Fishers' Club of Tasmania Inc	Redevelopment of Little Pine Lagoon shack	34 912
Hobart City Council	Construction of Stage 2 of the North South track	35 227
Huntingfield Pony and Riding Club	Show jumping and dressage arena upgrade	30 000
King Island Council	Stage 1 of the Currie Multi-Purpose Recreation Complex Project	80 000
Kingborough Tigers Junior Football Club Inc	St Aloysius Sports Oval improvement	22 727
Launceston Cricket Club Inc	Oxford Street Oval redevelopment	19 651

Organisation	Project	Grant (\$)
Organisation	Project	Grant (\$)
Metro Football Club	Develop and upgrade the oval into a usable training facility by re-sowing and irrigating the turf and installing lighting	18 145
North Eastern Netball Association	Resealing of the netball courts at the Scottsdale Recreation Ground	12 742
Northern Midlands Council	Major upgrade of the Cressy War Memorial swimming pool	30 000
Rosebery Golf Club Inc	Replacement of the clubhouse roofing	11 000
Somerset Soccer Club Inc	Construct extensions to the club change rooms	37 360
Southern Midlands Council	Construction of the Mangalore Recreation Ground Arena	18 400
Thirlstane Golf Club Inc	Pantana Rivulet irrigation project	22 400
Ulverstone Bowling Club Inc	Supply and installation of shade cloth for bowling greens	11 785
Volleyball Tasmania Incorporated	Purchase of volleyball net structures, including nets, ratchets and carbon fibre uprights	5 000
Winnaleah Football Club Inc	Lighting upgrade at the Winnaleah Recreational Reserve	31 677
Wynyard Cricket Club Inc	Construct new training nets at the Wynyard Showground	41 000

Successful Applicants: 2009 Minor Grants Program

A total of \$265 213 was allocated from the 2009 Minor Grants Program. Details of the successful applicants and their projects are provided below.

Table Three

Minor Grants Program - Round 1

Organisation	Project	Grant (\$)
Buckingham Rowing Club (Tasmania) Inc	Purchase rowing shell and sculling oars	4 200
Burnie Clay Target Club Inc	Purchase an automatic clay target trap	5 000
Circular Head Cricket Association Incorporated	Provide safe and accessible regional cricket facilities for the Circular Head community	5 000
Cradle Coast Outrigger Canoe Club Inc	Purchase safety equipment	3 196
CyclingSouth Inc	Feasibility study for bicycle lanes on Bonnet Hill	5 000
Deloraine Golf Club Inc	Purchase an Irrigation Right	4 000
Devonport City Soccer Club Inc	Purchase equipment, uniforms and logo printing for the Devonport Junior Strikers Academy	1 736
Huon Valley Council	For construction of the Dover climbing wall	2 880
Kettering Cricket Club Inc	Enclose a practice wicket and purchase a bowling machine	3 900
King Island Council	Conduct the multipurpose recreation complex master plan	5 000
Kingborough Bowls Club Inc	Establish a Petanque playing area	1 800
Launceston Athletic Club Inc	Purchase a timing clock	3 020
Launceston Boat Club Inc	Purchase basic rowing equipment	1 675
Launceston Bowls and Community Club Inc	Purchase greens equipment	4 955
Leven Yacht Club Inc	Purchase two 'Sabre' dinghies, two dinghy trolleys and two life jackets	4 400
Monmouth Pony and Riding Club Inc	Construct a safe horse riding arena	2 636
Murraville Dunalley Golf Club Inc	Purchase a mower and back-lapping machine	3 873
Murraville Dunalley Golf Club Inc	Purchase a roller spiker aerator	500
North West Walking Club Inc	Purchase three emergency personal location beacons	803
Penguin Clay Target Club	Purchase two automatic traps and remote	3 489

Organisation	Project	Grant (\$)
Inc	releases	
Perth Cricket Club Inc	Purchase astro turf for cricket pitch	1 400
Riverside Bowls Club Inc	Replace and connect power for shed, locker rooms and mowing greens	1 320
Rosny Park Bowls Club Inc	Install Shadex bowling shade system	1 976
Sandy Bay Croquet Club Inc	Replace the unsafe equipment shed and seating verandah	4 100
Seabrook Golf Club Inc	Purchase second hand Ransom Gang Mower	500
Sheffield Golf Club Inc	Signage	1 927
South Esk Swimming Club Inc	Deliver the Club Development Education Program	4 955

Table Four

Minor Grants Program – Round 2

Organisation	Project	Grant (\$)
Athletics South Inc	Replace winter competition trailer	1 380
Central Highlands Council	Provide shade, seating, floaties, kickboards and noodles for the Bothwell swimming pool	2 500
Clarence District Cricket Club Inc	Junior playing and training equipment	1 475
Clarence District Cricket Club Inc	Scorers' shelter at Domain Crossroads ground	3 525
Cremorne Bowls Club Inc	Provision of indoor bowls carpets	1 640
Cygnnet Bowls Club Inc	Provide water tanks for maintenance of the Cygnnet bowling green	3 209
Derwent Sea Scout Group	Purchase four kayaks	4 218
Geeveston Bowls Club Inc	Environmental improvements and bowls protection installation	2 700
Hobart and Districts Pony and Riding Club Inc	Purchase and install a public address system	3 260
Kingston Crows Cricket Club Inc	Lightwood Park practice wickets upgrade	945
Longford Districts Little Athletics Centre Inc	Purchase new high jump equipment	5 000
Montagu Bay Cricket Club	First aid supplies	327

Organisation	Project	Grant (\$)
Inc		
New Norfolk Scout Group	Purchase personal safety devices and equipment	1 094
North East Little Athletics Centre Inc	Purchase high jump mat	982
North West Power Boat Club Inc	Purchase a winch to be used on the rescue craft	1 120
Northern Midlands Sporting Clays Inc	Trap procurement	4 400
Oatlands Golf Club Inc	Purchase a new fairway mower	2 000
Sheffield Cricket Club Inc	Purchase and laying of permanent carpet matting to cricket oval	1 300
Tamar Yacht Club Inc	Purchase six sailing dinghies	2 082

Table Five

Minor Grants Program – Round 3

Organisation	Project	Grant (\$)
Athletics South Inc	Replace winter competition trailer	1 380
Buckingham Bowls Club Inc	Purchase a new roller and mower	4 450
Burnie Bowmen	Maintenance of equipment storage facility	510
Burnie Bowmen	Purchase new equipment	935
Central Highlands Council	Bothwell swimming pool refurbishment	2 500
Clarence District Cricket Club Inc	Scorers' shelter at Domain Crossroads ground	3 525
Clifton Riding Club Inc	Show jump equipment	1 937
Cygnets Bowls Club Inc	Provide water tanks for maintenance of the Cygnets bowling green	3 209
Derwent Canoe Club Inc	Purchase two Seiko print out watches and 660m of rope	490
Devonport Table Tennis Association Inc	Purchase table tennis tables and equipment	2 000
Hobart Outrigger Canoe Club	Establish a security compound to house canoes	2 604
Hobart Outrigger Canoe Club	Purchase canoes	2 000
Kingston Beach Golf Club	Increase security of water supply to golf course	5 000
Latrobe and Districts Softball Association	Purchase safety equipment for fields and hosting junior championships	1 918
Latrobe Council	Port Sorell Planning Project	5 000

Organisation	Project	Grant (\$)
North Hobart Cricket Club Inc	Purchase a bowling machine	1 722
Ridgley District Bowls Club	Develop shelters and shade areas for bowling greens	4 221
Sheffield Cricket Club Inc	Purchase and lay permanent carpet matting to existing cricket oval at Sheffield High School	1 300
Strahan Junior Sports Association Inc	Replace existing indoor hockey equipment	2 345
Tamar Canoe Club Inc	Replace two 10 year old kayaks and safety gear for club members	2 428
Triathlon South Inc	Public triathlon series (six events)	2 000
Volleyball Tasmania Inc	Core equipment enhancement	1 520
Wynyard Gymnastics Club Inc	Vaulting table - FIG specifications	1 737
Zodiacs Gymnastics Club Inc	Purchase gymnastic equipment to facilitate the introduction of three new Gymsport programs	4 763

Table Six

Minor Grants Program – Round 4

Organisation	Project	Grant (\$)
Archery Society of Tasmania Incorporated	Purchase digital timing units for coaching and tournaments	3 200
Burnie Little Athletics Centre Inc	Recover the high jump bags at the Penguin Athletics Track	1 839
Burnie Surf Life Saving Club Inc	Purchase six folding anchors, 100m of 12mm silver line, 10 marker buoys, associated joining equipment and storage containers	340
Campbell Town Golf Club Inc	Purchase an irrigator to water the golf course fairways at night	4 980
Claremont Bowls Club Incorporated	Remove hedges and replace with colour bond fencing to prevent the bowling greens from being damaged	5 000
Cradle Coast Outrigger Canoe Club Inc	Purchase a Mirage Outrigger canoe	1 800
Deloraine Walking Club Inc	Purchase two Emergency Personal Location Beacons (EPIRBS)	426
Geeveston Bowls Club Inc	Purchase a new bowling green roller	3 000
Geeveston Golf Club Incorporated	Purchase a new ride on lawn mower	1 750
Hutchins Old Boys Rugby Union Club Incorporated	Purchase five tackle bags, 10 tackle suits, eight rugby balls and agility poles for the	1 300

Organisation	Project	Grant (\$)
	rugby season	
Kingborough Gymnastics Committee Inc	Construct an in ground foam safety pit at the State Gymnastics Centre	5 000
Latrobe Bowls Club Inc	Install shelter sheds to provide shade	3 139
Leven Scuba Club Incorporated	Purchase an inflatable dive boat	4 966
New Town Croquet Club Inc	Remove the existing retaining wall and shed floor and replace with a new wall	1 504
OHA Hockey Club Inc	Junior development and equipment program – purchase of 40 hockey sticks, 40 shin pads, 48 training balls, 24 match balls and four sets of junior goal keeping helmets, gloves and equipment	2 296
Port Dalrymple Yacht Club	Replace the old aluminium rescue boat with a new inflatable rescue boat, motor and associated safety equipment	5 000
Port Sorell Golf Club Inc	Replace the existing bore and pump system	5 000
Richmond Football Club Inc	Purchase protective covers for the goal posts	450
Scottsdale Tennis Club Inc	Professional pressure cleaning of three tennis courts	1 500
Scouts Association of Australia Tasmanian Branch	Provision of a concrete slab for the Blackmans Bay Scout Group boatshed	3 040
Somerset Surf Life Saving Club	Purchase two new Malibu boards and four soft foamies	4 173
Southern Midlands Council	Construct a dirt jump facility within Station Park at Kempton	5 000
Tasmanian Campdrafting and Teampenning Association	Modify the existing rodeo arena at the Hamilton Showgrounds to make it suitable for Campdrafting and the establishment of a dedicated judging box	4 600
Tasmanian Indoor Bias Bowls Association Western Division	Purchase four indoor bias bowls carpets	3 359
University Mowbray Football Club Inc	Purchase a line marker to mark the football, cricket and soccer grounds	659
Weightlifting Tasmania Inc	Purchase a set of Olympic weight plates	600
Wynyard Bowls Club Incorporated	Purchase and install shelters for the synthetic green	2 334
Wynyard Football Club	Upgrade the current gym facilities and purchase a York 2001 Gym	3 066

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Player Expenditure, Taxation and Fees 2004-05 to 2008-09¹

CASINOS	TAXATION AND FEES					PLAYER EXPENDITURE				
	2004-05	2005-06	2006-07	2007-08	2008-09	2004-05	2005-06	2006-07	2007-08	2008-09
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Table Gaming	70 962	73 607	72 887	88 342	88 807	8 063 780	8 364 448	8 282 667	10 039 465	10 039 324
Gaming Machine ²	23 301 873	21 718 957	22 076 137	23 433 959	24 471 254	93 377 417	90 657 981	91 338 831	96 640 260	100 809 015
Keno Gaming	120 421	131 845	135 545	152 921	180 246	2 047 980	2 242 264	2 305 185	2 600 693	3 065 416
Racetrax ³	95	n/a	n/a	n/a	n/a	10 808	n/a	n/a	n/a	n/a
Casino Unclaimed Prizes ³	3 975	4 360	3 999	2 913	4 246					
Total Casinos	23 497 326	21 928 770	22 288 568	23 678 135	24 744 554	103 499 986	101 264 693	101 926 683	109 280 417	113 913 755
EXTERNAL GAMING IN HOTELS AND CLUBS										
Gaming Machines	31 516 418	28 011 133	28 712 264	30 047 861	31 799 699	125 713 622	109 421 478	112 154 027	117 297 777	123 977 312
Keno Gaming	1 173 513	1 196 185	1 230 969	1 314 435	1 512 301	19 957 710	20 524 689	20 780 179	22 362 529	25 791 541
Keno Unclaimed Prizes	285 129	254 929	280 609	302 720	293 541					
Total Hotels and Clubs	32 975 060	29 462 246	30 223 842	31 665 015	33 605 540	145 671 332	129 946 167	132 934 206	139 660 306	149 768 853
INTERNET GAMING AND WAGERING										
Tasmanian Gaming Licence - Betting Exchange (Betfair)										
Tax	n/a	446 055	2 461 983	2 761 404	3 832 320	n/a	n/a	n/a	n/a	n/a
Product Levy	n/a	523 465	2 536 319	2 894 504	4 103 107	n/a	n/a	n/a	n/a	n/a
Total Gaming Taxation/Expenditure	56 472 386	52 360 536	57 510 712	60 999 058	66 285 522	249 171 318	231 210 860	234 860 889	248 940 723	263 682 607
LICENCE FEES AND PENALTIES										
Casino Licence Fees	2 757 600	2 853 600	2 914 799	2 997 620	3 110 400					
Casino Penalties	0	0	39 694	4 149	5 599					
Licence Premises Gaming Licence Fees	287 807	281 320	254 821	320 049	324 004					
Penalties ⁴	3 500	104 210	4 000	14 760	8 400					
Tasmanian Gaming Licence Fees	n/a	161 556	423 500	437 500	448 000					
Total Fees and Penalties	3 048 907	3 400 686	3 636 814	3 774 078	3 896 403					
OTHER FORMS										
Lotteries	22 132 183	22 866 837	24 134 062	25 263 558	23 318 299	27 874 285	28 799 942	30 395 543	31 818 083	30 847 191
Soccer Pools	58 620	51 882	47 636	47 676	65 229	101 913	89 698	82 816	82 887	113 403
Minor Gaming	53 426	20 520	21 000	36 699	35 028	n/a	n/a	n/a	n/a	n/a
Tipstar ⁵	29 363	29 341	27 226	14 324	n/a	54 458	54 647	51 020	25 908	n/a
Total Other Forms	22 273 591	22 968 580	24 229 924	25 362 258	23 418 556	28 030 655	28 944 288	30 529 379	31 926 878	30 960 593
Total Taxation and Fees/Expenditure	81 794 884	78 729 802	85 377 450	90 135 393	93 600 482	277 201 973	260 155 148	265 390 268	280 867 602	294 643 200

Notes:

1. The figures have been reported as Cash amounts to reconcile with Department of Treasury and Finance gaming tax figures.
2. The figures reported for Casino gaming machines and racetrax includes Admirals gaming.
3. Racetrax ceased operation in October 2004.
4. Casino unclaimed prizes includes gaming machine and racetrax unclaimed prizes.
5. Penalties include player winnings forfeited to the Crown.

Tasmanian Annual Gaming Machine Player Expenditure by Municipality 2007-08 and 2008-09¹

Municipality	2007-08	2008-09
Combined Municipalities ³	\$16,936,037	\$18,668,984
Burnie	\$7,625,545	\$7,726,516
Central Coast	\$6,630,923	\$6,836,623
Clarence	\$8,184,917	\$8,830,333
Devonport	\$11,488,144	\$12,116,816
Dorset	\$1,577,064	\$1,582,058
George Town	\$2,082,824	\$2,299,735
Glamorgan-Spring Bay	\$1,322,675	\$1,315,384
Glenorchy	\$20,608,636	\$22,027,180
Hobart ⁴	\$7,375,255	\$7,536,973
Huon Valley ⁵	\$1,390,531	-
Kingborough ⁵	-	\$1,925,596
Launceston ⁴	\$18,500,839	\$19,190,087
Sorell	\$2,700,102	\$2,867,920
Waratah-Wynyard	\$5,785,978	\$6,006,264
West Coast	\$2,806,262	\$2,909,029
West Tamar	\$2,294,231	\$2,365,640
Total	\$117,309,963	\$124,205,136

Notes:

1. Player expenditure figures have been reported as Accrual amounts.
2. Player expenditure is the total amount wagered less the amount won, by people who gamble.
3. Municipalities with less than three premises have been combined to protect information of a sensitive commercial nature: Break O'Day, Brighton, Circular Head, Derwent Valley, Huon Valley, Kentish, King Island, Latrobe, Meander Valley, Northern Midlands and Southern Midlands.
4. Figures for Hobart and Launceston exclude gaming machines operating at Wrest Point and Country Club Casinos.
5. The movement of the Snug Tavern figures from the Huon Valley Total in 2007-08 to the Kingborough Total in 2008-09 has resulted in the Kingborough Total for 2007-08 being included in the Combined Municipalities Total and the Huon Valley Total for 2008-09 being included in the Combined Municipality Total for 2008-09.

Tax Rates Relating to Gaming Activities in Tasmania

Gaming Activity	Tax Rate
Casino Table Games	0.88% of annual gross profit
Keno	5.88% of annual gross profit
TT-LINE (Spirit of Tasmania vessels)	
Gaming machines for TT-Line	17.91% of annual gross profit
Other forms of gaming for TT-Line	7.91% of annual gross profit
Gaming Machines ¹	<i>Annual Gross Profit(\$)</i>
	<35 million
	>35 million
	20.88%
	25.88% of excess
Additional 4% CSL derived from Hotels and Clubs annual gross profit	
Internet Gaming	
Betting Exchange	
<i>Events held in Australia</i>	15% of commission received plus an additional Product Fee being 20% of commission received from all racing events held in Australia
<i>Events held outside Australia</i>	10% of commission received
Additional CSL amount being 4% of commission received from Tasmanian residents on events held in Australia. ²	
Lotteries (no state lotteries)	100% of duty paid to Victorian and Queensland Governments for Tasmanian subscriptions. Minimum return to player is 60%.

Notes:

1. Gaming machine tax is calculated on combined gross profit for both casinos and all hotels and clubs.
2. This amount is paid into the CSL by the Treasurer.

Electronic Gaming Machines (Hotels and Clubs) 2007-08 and 2008-09

	Hotels		Clubs		Total	
	No of venues	No of machines	No of venues	No of machines	No of venues	No of machines
30 June 2008	92	2214	10	183	102	2397
30 June 2009	90	2199	10	173	100	2372

Special Employee and Technician Licences Issued or Renewed 2008-09

During 2008-09, 820 special employee licences and 83 technician licences were issued (including renewal applications). As a consequence of incomplete applications, probity and integrity concerns, the Commission rejected 18 applications.

The total number of licensed special employees decreased from 4 256 in 2007-08 to 3 609 in 2008-09. The total number of licensed technicians increased from 215 in 2007-08 to 227 in 2008-09.

	Special Employees				Technicians
	Casino	Licensed Premises Gaming Operator ²	Gaming Operator	Betting Exchange Employees	
Licences Issued ¹	145	620	15	40	83
Applications Rejected	1	17	0	0	0
Licences as at 30/06/2009	554	2875	49	131	257
Provisional Licences as at 30/06/2009	10	7	1	0	0
Applications Pending 30/06/09	2	57	0	2	1

Notes:

1. Licences issued include all new licences issued, renewed licences as well as existing licences that have been upgraded to a new category of licence.
2. Licensed Premises Gaming Operator includes Hotel and Club employees.

Minor Gaming Permits

During 2008-09, the Commission issued 376 permits to conduct minor gaming. The table lists the approvals for authorised games during that period.

Game	Authorised Game Approvals
Raffles	45
Bingo	68
Lucky Envelopes	313
Calcutta Sweepstakes	22
Multi Draw Bingo	1

Further information on minor gaming, including permit applications, can be accessed via the Commission's website at www.gaming.tas.gov.au.

Rectification Orders

Rectification Orders issued 2004-05 to 2008-09		
	Hotels	Clubs
2004-05 ¹	13	0
2005-06 ¹	9	3
2006-07	16	4
2007-08	36	2
2008-09	13	5

Note:

1. The use of rectification orders was curtailed during these years, pending amendments to the Act. The Act was amended in 2006. The improvement of compliance by Licensed Premises Gaming Operators in relation to surveillance systems has led to a reduction in orders issued in 2008-09.

Complaints Received and Investigated by the Commission in 2008-09

Operations	Table games	Keno	Gaming machines	Exclusion	Betting Exchange	Other (general)	Minor gaming	Total
Casino	5	1	2	1	N/A	1	0	10
Premises	N/A	13	18	8	N/A	1	2	42
Gaming Operator	N/A	3	5	0	N/A	0	N/A	8
Betting Exchange Operator	N/A	N/A	N/A	1	21	N/A	N/A	22
Other	N/A	0	0	0	0	1	2	3

Disciplinary Action against Gaming Premises 2008-09

Licence Holder	Venue	Section of Act	Date of Breach	Outcome
Sunnyhill Lease Pty Ltd	Sunnyhill Hotel	50(2)(a), 115	21-Sep-2008	Censure
Richard James Palfreyman	Doctor Syntax Hotel	50(2)(a), 92(2)	11-Oct-2008	Fined \$1 200
Graeme Sice	Cascade Hotel	92(2)	26-Nov-2008	Fined \$1 200

Disciplinary Action against Special Employees 2008-09

Licence Holder	Section of Act	Date of Breach	Outcome
Vicki Lee Bennett	56(1), 94(1)	19-May-2008	Licence Cancelled
Cindy Louise McKelvie	112S(1)(d)	18-Aug-2008	Licence Suspended
Caitlin Jessica Dorey	112S(1)(d)	18-Aug-2008	Licence Suspended
Lee Desmond Paul	112T(4), 56(3)	20-Aug-2008	Licence Suspended
Catherine Francis Webb	112S(1)(d)	28-Sep-2008	Licence Suspended
Debra Maree Cantrell	112S(1)(d), 112S(1)(e)	30-Sep-2008	Licence Cancelled
Robyn Lesley Cooper	112S(1)(d)	02-Mar-2009	Licence Cancelled
Sarah Victoria Mace	112S(1)(d)	10-Jun-2009	Licence Suspended

Disciplinary Action against Person Listed on the Roll of Recognized Manufacturers, Suppliers and Testers of Gaming Equipment 2008-09

Listed Person	Section of Act	Date of Breach	Outcome
Technical Systems Testing Pty Ltd	161	11-Apr-2008	Fined \$1 200

Summary of Community Support Levy Expenditure 2008-09

	50% of Levy to: Support Services, Research, etc	25% of Levy to: Charitable Organisations	25% of Levy to: Sporting Organisations	TOTAL
	\$	\$	\$	\$
Opening Trust Account Balance held by Treasury	195 963	100 355	98 931	395 249
Add Receipts 2008-09	2 491 314	1 245 657	1 245 657	4 982 628
Less Funds allocated to:				
Gambling Support Services	843 097			843 097
Gambling Community Education	378 114			378 114
Gambling Research	66 520			66 520
Kids Come First	296 467			296 467
New Pin	133 515			133 515
Socio Economic impact Study	86 616			86 616
Charitable Grants		297 093		297 093
Lifeline		116 206		116 206
No Interest Loan Scheme		125 733		125 733
Sport and Recreation Charitable Grants			1 213 020	1 213 020
Total CSL expenditure 2008-09	1 804 329	539 032	1 213 020	3 556 381
Monies held by DHHS from 2008-09 allocation for future expenditure¹	663 514	801 601		1 465 115
Monies held by SRT from 2008-09 allocation for future expenditure¹			125 612	125 612
Total Funds disbursed from CSL	2 467 843	1 340 633	1 338 632	5 147 108
Balance of CSL funds in Trust Account as at 30 June 2009	219 435²	5 379	5 956	230 769

Notes:

1. This amount does not include CSL monies held by DHHS or SRT from previous financial years or from any grants allocated that have been subsequently been rescinded.
2. \$219 435 retained to cover costs of 2010 Social and Economic Impact Study.

Glossary

Betting Exchange

A betting exchange means a facility that enables persons to:

- (a) place or accept, through the betting exchange operator, wagers with other persons; or
- (b) place with the betting exchange operator wagers that, on acceptance, are matched with opposing wagers placed with and accepted by the operator (so as to offset all risk to the operator).

Break Even Network:

A group of gambling support service providers, contracted by the Department of Health and Human Services and funded through the Community Support Levy, offering counselling services and support to anyone affected by gambling.

Casino gaming:

Includes wagers on table games, gaming machines and keno systems at a casino. Casino games have set rules and fixed odds, designed to return a percentage from each wager to the casino operator.

Commission Rules:

Section 91 of the Act enables the Tasmanian Gaming Commission to make rules for the conduct of gaming in licensed premises in respect of which a licensed premises gaming licence is in force. This type of licence is issued to clubs and hotels.

Gambling:

The lawful placement of a wager or bet on the outcome of a game of chance or future uncertain event (for example, horse race or sports event).

Gaming:

Gaming is all legal forms of gambling on games of chance or part games of chance, such as lotteries, poker, gaming machines, casino gaming, football pools, minor gaming and some forms of interactive gaming.

Gaming Machines:

A device where a player may place a wager on a game of pure chance or a game of both chance and an application of skill, but not pure skill or manual dexterity with potential to win a prize either in cash or in kind. In most jurisdictions, including Tasmania, operators must return at least 85 per cent of

wagers to players as winnings, either by cash or a mixture of cash and product. Gaming machines have the capacity to be linked in order to offer major jackpots.

Instant lottery:

This is more commonly known as 'scratchie tickets', where a player scratches a coating off the ticket to identify from the characters underneath, whether the ticket is a winner. Prizes in the instant lottery are paid on a set return to players and are based on the number of tickets in a set, the cost to purchase the tickets and a set percentage retained by the operator for costs.

Interactive gaming:

Interactive gaming is defined as the act of gambling or wagering via a telecommunications device (such as the internet or telephone) in a contingency relating to a sports event, fixed odds wagering event (horse or greyhound racing), simulated game, major lottery, pools or brokered wagering (betting exchange) event.

Keno:

A game where a player wagers that their chosen numbers match any of the 20 numbers randomly selected from a group of 80 numbers via a computer system. Keno is linked to all licensed gaming venues in Tasmania enabling the operator to offer large jackpot prizes. Keno has a fixed pay-scale such that the payout for each wager is established by rules, and is independent of the total wagers made on the game.

Licensed premises gaming licence:

A licensed premises gaming licence authorises the holder to obtain and possess gaming machines, keno equipment and other gaming equipment at the licensed premises to which the licence relates. This type of licence is issued to clubs and hotels.

Lotteries:

A lottery is a scheme or device for the distribution of a prize, where the distribution of the prize involves an element of chance for which payment or consideration is given (i.e. the sale of a ticket). Lottery products include things such as lotto, pools and instant lotteries and these products are sold by lottery operators at various outlets around Australia such as newsagents.

Minor gaming:

The collective name given to raffles, bingo, lucky envelopes, etc.

Pools:

The pools is a numbers game of chance where the winning numbers are based on the results of the United Kingdom or Australian soccer matches.

Player expenditure;

The amount of money that players have lost gambling during a given period.

Racetrax:

A simulated horse and greyhound racing game.

Racing:

Is the legal conduct of thoroughbred, harness or greyhound racing.

Special employee:

A special employee is the holder of a licence under the *Gaming Control Act 1993* who may be employed by a gaming venue or casino to undertake prescribed duties in relation to gaming operations, typically the operation of keno, gaming machines and casino table games.

Sports betting:

The wagering on any type of local, national and international event, other than an established form of horse or greyhound racing event. These types of events are typically sporting events although can include events such as elections and award ceremonies or other types of cultural activities.

Technician:

A technician is the holder of a licence under the Act who may install, repair or maintain gaming equipment in Tasmania, including gaming machines, security systems and gaming equipment

Wagering:

Wagering is all legal forms of gambling on racing and sporting events.